

## ROBERTSON COUNTY WATER SUPPLY CORPORATION SERVICE APPLICATION AND AGREEMENT

Please Print:      DATE \_\_\_\_\_

APPLICANT'S NAME: \_\_\_\_\_

CO APPLICANT'S NAME: \_\_\_\_\_

MAILING ADDRESS FOR BILL:

\_\_\_\_\_  
\_\_\_\_\_

CONTACT AND PHONE NUMBERS – \*I/We consent to receive voice messages and/or text alerts about this account

Primary contact name: \_\_\_\_\_ Primary contact phone\*: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Secondary contact name: \_\_\_\_\_ Secondary contact phone\*: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

SERVICE ADDRESS OF PROPERTY:

\_\_\_\_\_

PROPERTY OWNER'S NAME:

\_\_\_\_\_

ACREAGE \_\_\_\_\_ LIVESTOCK & NUMBER \_\_\_\_\_

HOUSE SIZE \_\_\_\_\_ YEAR BUILT \_\_\_\_\_ NUMBER IN FAMILY \_\_\_\_\_

WEEKEND CABIN ONLY? Yes / No      BARN ONLY? Yes / No

SPECIAL SERVICE NEEDS OF APPLICANT

\_\_\_\_\_

### CORPORATION USE ONLY

RCWSC Account Number: \_\_\_\_\_

Service Install Fees (& type): \_\_\_\_\_

Deposit amount: \_\_\_\_\_

Deed on file: Yes / No

Easement on file: Yes / No

Work Order Submitted (date): \_\_\_\_\_

Tenant of property **YES**

Tenant of property **YES**

The following information is requested by the Federal Government in order to monitor compliance with Federal laws prohibiting discrimination against applicants seeking to participate in this program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the race/national origin of individual applicants on the basis of visual observation or surname.

**Ethnicity:** ☐ Hispanic or Latino  
☐ Not of Hispanic or Latino

**Race:**  
☐ White ☐ Black or African American ☐ American Indian/Alaska Native  
☐ Asian ☐ Native Hawaiian or Other Pacific Islander

**Gender:** ☐ Male ☐ Female

AGREEMENT made this \_\_\_\_\_ day of \_\_\_\_\_, \_\_\_\_\_, between Robertson County Water Supply Corporation, a corporation organized under the laws of the State of Texas (hereinafter called the Corporation) and \_\_\_\_\_ (hereinafter called the Applicant and/or customer),

Witnesseth:

The Corporation shall sell and deliver water service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the Corporation in accordance with the bylaws and Tariff of the Corporation as amended from time to time by the Board of Directors of the Corporation.

The Applicant shall pay the Corporation for service hereunder as determined by the Corporation's Tariff and upon the terms and conditions set forth therein. The Applicant may request a copy of the Corporation's Tariff. A copy of this agreement shall be executed before service will be provided to the Applicant.

All water that flows through a meter is considered metered water. All metered water is considered customer usage. **All customer usage will be billed even if associated with a leak. All usage will be billed at the current bill rate with no discounts.**

\_\_\_\_\_ Initial here

**Know where the customer cutoff is located and make sure it works!**

\_\_\_\_\_ Initial here

The Board of Directors shall have the authority to discontinue service and close the account for not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service. At any time service is discontinued, terminated or suspended, the Corporation shall not re-establish service unless it has a current, signed copy of this agreement, and the Applicant has complied with all terms and conditions that caused the service discontinuance/termination.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter connection is for the sole use of the customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or submeter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the customer property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon customer premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the customer property. The Applicant shall install, at their own expense, any necessary service lines from the Corporation's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the Corporation. The Corporation shall also have access to the customer property for the purpose of inspecting for possible cross-connections, potential contamination hazards, illegal lead materials, and any other violations or possible violations of state and federal statutes and regulations relating to the federal Safe Drinking Water Act or Chapter 341 of the Texas Health & Safety Code or and the Corporation's Tariff and service policies.

The Corporation installs check valves on the customer side of the meter for all new services as an attempt to protect the system from backflow. This creates a closed system for the customer. If a pressure reducing valve is installed on the customer service line, a closed system is created for the customer. The customer is warned that as a result of the installation of check valves or pressure reducers, the possibility of thermal expansion is present within the customer's closed system. Information on closed systems and the possibility of thermal expansion is available upon request.

The Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper practices. This service agreement serves as notice to each customer of the restrictions which are in place to provide this protection. The Corporation shall enforce these restrictions to ensure the public health and welfare. The following undesirable practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention assembly in accordance with state regulations. Example(s): Irrigation system, in-ground swimming pool, water trough.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an airgap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of any public water supply.
- e. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of any plumbing in a residential or nonresidential facility providing water for human consumption and connected to a public drinking water supply system.

\_\_\_\_\_ **Initial here** stating you read  
and understand a. through e.

The Corporation shall maintain a copy of this agreement as long as the Applicant and/or premises is connected to the public water system. The Applicant shall allow the property to be inspected for possible cross-connections, potential contamination hazards, and illegal lead materials. These inspections shall be conducted by the Corporation or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Corporation's normal business hours.

The Corporation shall notify the Applicant in writing of any cross-connections or other undesirable practices which have been identified during the initial or subsequent inspection. The Applicant shall immediately correct any undesirable practice on their premises. The Applicant shall, at their expense, properly install, test, and maintain any backflow prevention device required by the Corporation. Copies of all testing and maintenance records shall be provided to the Corporation as required. Failure to comply with the terms of this service agreement shall cause the Corporation to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Applicant.

In the event the total water supply is insufficient to meet all needs of the members, customers, and users, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's Tariff. By execution of this agreement, the Applicant hereby shall comply with the terms of said program.

By execution hereof, the Applicant shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other member/users of the Corporation, normal failures of the system, or other events beyond the Corporation's control.

The Corporation's authorized employees shall have access to the customer property or premises at all reasonable times for the purpose of inspecting for possible violation of the Corporation's policies or Texas Commission on Environmental Quality (TCEQ) and for the provision of water service to the property. The Corporation strictly prohibits the connection of service pipelines from its water service meter to any private well or other unknown water source.

\_\_\_\_\_ Initial here

By execution hereof, the Applicant shall guarantee payment of all water bills, rates, fees, and charges due to the Corporation on any account for which said Applicant, as renter, lessee, or occupant of the property, is receiving service. Any failure of Applicant, as renter, lessee or occupant of the property, to pay all water bills, rates, fees and charges to the Corporation by the required due date will result in disconnection of service regardless of the Member's/Property Owner's responsibility for a tenant's unpaid bills.

By execution hereof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the Corporation.

Any misrepresentation of the facts by the Applicant on any of the pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the Corporation's Tariff.

\_\_\_\_\_  
Applicant Print Name

\_\_\_\_\_  
Applicant Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Co - Applicant Print Name

\_\_\_\_\_  
Co - Applicant Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witnessed by  
Robertson County WSC Representative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Approved and Accepted by

\_\_\_\_\_  
Date